

## CONDIZIONI ENGLISH

General Conditions :

1. Minimum age 23. However, in some cases, if the under required age rider is accompanied by an older rider willing accept the responsibility, we may be able to supply some lower level motorcycles.

By Italian law anyone under 21 can only ride motorcycles with less than 25kW (34hp).

2. Motorcycle license. International compulsory for non-EU license holders.

3. 30% booking fee will be levied on receiving your written booking confirmation. This deposit once levied will become non-refundable. The remaining 70% of total rental will be levied 15 days prior to rental commencement or on rental start day. Any cancellations after the balance has been taken are not refundable. If you do cancel a booking prior to 15 days from rental start then your deposit can be used as deposit for a rental during the same year. However, if you do cancel at the very last minute, no refunds can be given and you will be charged for the whole amount of the rental. In this event we reserve the right to grant a 50% credit of the entire cashed in rental. The credit resulting from any cancellation is only applicable to the rental station where your initial was booked. Some rental stations do not recognise this credit. Multirent Toscana will only pass credit on its own motorcycles and cannot guarantee that credit will be given through other agencies.

4. Damage Security Deposit. Each motorcycle has a damage security deposit. This is expressed in a column of the price list. This will be taken in the form of a mechanical credit card slip signed by you when you collect your rental motorcycle and frozen on your credit card but not taken. Please ensure that you have enough funds to cover the rental price and the damage deposit on your card. No motorcycle will be allowed to leave the rental station if the damage deposit is not covered by your credit card. In this event you will be still held liable for the rental payment charges in full.

The deposit normally is your maximum liability for theft or damage to the vehicle. In some cases for particular models this may not be the case. You will be specifically informed prior to booking such a motorcycle.

5. Insurance: All vehicles are requested by law in Italy to have third party liability insurance. So all rental vehicles will be covered against damages towards third parties and transported passengers. There is no possibility to have fully comprehensive insurance on rental motorcycles in Italy. Any limitation on damages on the motorcycle is made on the back of the rental company. This is the reason why there are different damage deposits depending on model and value of the motorcycles. In case of total destruction or theft you will lose your entire damage deposit. In the event of damages to the bike, the damage deposit will be immediately cashed in by the rental company and once the repair is done, you will get a refund, if the bill is less than the damage deposit. All charges will be substantiated by invoices of the work done.

**VERY IMPORTANT:**

1) damage to the rented motorcycle resulting from accidents between rental bikes are NOT covered by the third party liability insurance. In this instance the renters will be fully liable for any damage up to the entire current value of the motorcycle prior to the accident.

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2) damage to the rented motorcycle resulting from an accident where the renter was under the influence of alcohol or drugs will also NOT benefit from the damage deposit limitation.

6. We will always strive to supply the reserved motorcycle. However, in some instances this may not be possible. (E.g. the previous rental customer damages your wished motorcycle severely a few days prior to your rental commencement). Multirent Toscana and associates will supply an alternative equivalent replacement motorcycle. In the unlikely event that this would not be possible Multirent Toscana and associates will provide a complete rental fee refund. Multirent Toscana will not be liable for any sum of money above the cost of the rental charge.

7. All rented motorcycles are covered by breakdown assistance. In the case of a mechanical failure during the rental period you will get a refund for the time the motorcycle was not useable. Multirent Toscana or associates are not liable for any additional expense. If a breakdown occurs you will immediately inform the rental station, where you have picked up the motorcycle and follow instructions until the problem has been solved. Failure to do so will result in a breach of contract and you will not be able to claim the rental refund for the loss of use of the motorcycle. In no circumstance, unless agreed with the rental station, you are entitled to abandon your rented motorcycle.

8. Pick up and drop off can be made in different rental stations for selected models. In some specific cases, for a price to be agreed, Multirent Toscana and associates will deliver and collect the rental vehicle directly at your hotel or other agreed site.

9. You must make an appointment to collect and return your rental motorcycle. If you think there may be a delay in the agreed times and dates please advice the rental station as soon as possible.

10. Riding a motorcycle can be dangerous Multirent Toscana and associates cannot be held liable for any harm or injuries occurred during the use of rental motorcycles.